

National Standards - Victorian consultation

Your chance to have your say!

http://www.dhs.vic.gov.au/disability/improving_supports/national-quality-framework/victoria/national-standards-victorian-consultation

When is the review happening?

The review is happening across Australia in the first half of 2010. Timelines will vary across each state and territory. Consultations in Victoria will commence in **April and finish by July 2010.**

Why are the National Standards being reviewed?

In 2009, Disability Services Ministers across Australia agreed to develop, for the first time, a National Quality Framework for Disability Services in Australia (National Quality Framework). The National Quality Framework will support a consistent approach to improving disability services across Australia. It will describe what standards and other elements must be in place to ensure high quality services that keep improving.

The National Disability Standards are a core element of the National Quality Framework. However, the National Standards haven't been reviewed since they were introduced in 1993.

Who will review the National Standards?

Each state and territory is conducting the review in its own jurisdiction using structured consultation tools developed by the Disability Studies and Research Centre at the University of New South Wales.

However, some consultations will be coordinated centrally across Australia, for instance an online survey via the internet. Other consultations will be delivered by each state and territory.

How are the National Standards being reviewed?

The consultation methods are an online survey, a written submission process, focus groups and telephone interview.

The online survey and written submission process will be rolled out across Australia and stakeholders will be able to participate in the way that suits them best. People with a disability, carers and other individuals may complete an online survey, for instance, while disability service providers and other organisations may complete a written submission.

Each state and territory can also use focus groups and telephone interviews. In Victoria, people with a disability and carers will be able to attend focus groups to give their views in person. Telephone interviews will also be available for people with a disability or carers who are unable to complete an online survey or attend a focus group.

Get involved!

This is a chance to have a say about the way disability services should be provided so they are high quality and they are always improving.

How can I find out when the consultations begin?

To register your interest to participate, or if you have any questions, in Victoria, call –

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LISA Comment: The department's published care policies, standards and values are very good! Given the resources the department spends on these, this is not surprising! Yet, equally important, the implementation of the direction, intention and spirit of these receives little attention in comparison, The department spends big on the production of standards, but little on the meaningful implementation of these at their service points for those they are intended to benefit - people with an intellectual or multiple disability.

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